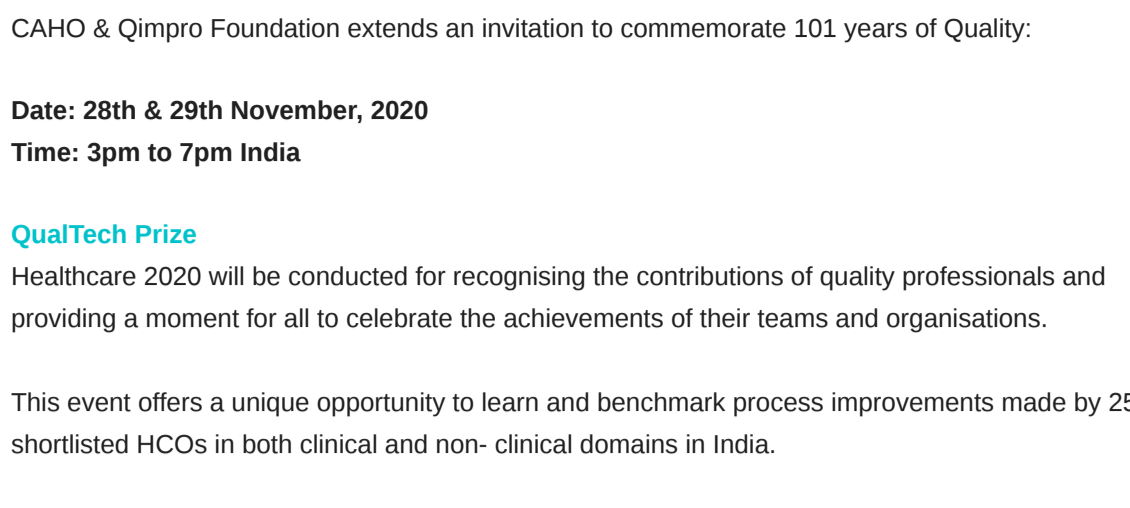


CAHO FRIDAY UPDATE

ISSUE 12 | 20 NOVEMBER 2020

LATEST @CAHO



World Quality Month -2020 Celebration

CAHO & Qimpro Foundation extends an invitation to commemorate 101 years of Quality:

Date: 28th & 29th November, 2020
Time: 3pm to 7pm India

QualTech Prize

Healthcare 2020 will be conducted for recognising the contributions of quality professionals and providing a moment for all to celebrate the achievements of their teams and organisations.

This event offers a unique opportunity to learn and benchmark process improvements made by 25 shortlisted HCOs in both clinical and non-clinical domains in India.

The event will also include talks by healthcare stalwarts:

Creating Customer Value	Mr. Suresh Lulla, Founder & Managing Trustee, Qimpro Foundation
Customer Value and Clinician: What it means and How to create?	Dr. S Rajasekaran, Chairman, Dept. of Orthopaedics, Trauma & Spine Surgery, Ganga Hospital, Coimbatore
If Disney ran your Hospital!	Dr. S Manivannan, Founder & Managing Director, Kauvery Group of Hospital
Nurses: The main link in creating Customer value	Dr. Sandhya Shankar, Corporate Chief of Nursing, Fortis Healthcare India

JOIN US ON

Date: 28th & 29th November 2020
Time: 3:00pm to 7:00pm IST



REGISTER



International Webinar Series

CAHO brings to you a Webinar Series by International Experts commencing from the month of December. The first webinar will be on:

Patient-Reported Outcome Measures (PROM)

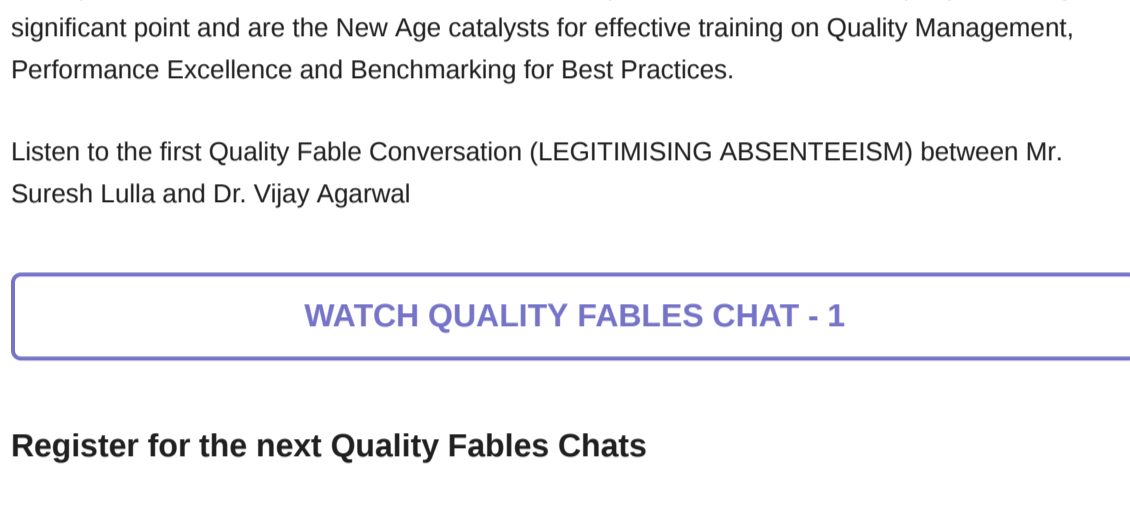
By Dr. Eyal Zimlichman
MD, MSc (MHCM)
Deputy Director-General,
Chief Medical Officer & Chief Innovation Officer
Sheba Medical Center, Israel

JOIN US ON

Date: 1st December 2020
Time: 5:00pm IST



REGISTER



Webinar: Communication Skills for Nurses in Critical areas: Labour Room & Neonatal Scenarios

Moderators:

- Dr Usha Kumari (Sri Ramachandra Medical College & Research Institute, Chennai)
- Dr S. Ramesh Babu (Trichy SRM Medical College Hospital & Research Centre, Trichy)

Speakers:

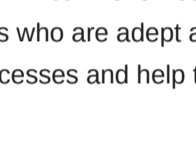
- Dr Kingsly R Gnanadurai (Bangalore Baptist Hospital, Bangalore)
- Dr Anuradha Pichumani (Sree Rengha Hospital, Chengalpatu)

Panellists:

- Dr Gigi Selvam (Annai Velankanni Hospitals, Tirunelveli)
- Dr Uma Ram (Seethapathy Clinic & Hospital, Chennai)
- Dr Suneel C Mundkur (KMC, Manipal)
- Mrs Alice Sony (CMC, Vellore)
- Mrs Leena Chandrasekharan (Dr Mehta's Hospitals, Chennai)

JOIN US ON

Date: 24th November 2020
Time: 4:00pm



REGISTER

EVENTS @CAHO



Quality Fables Chats

Quality Fables are short narratives based on real experience and involve real people making a significant point and are the New Age catalysts for effective training on Quality Management, Performance Excellence and Benchmarking for Best Practices.

Listen to the first Quality Fable Conversation (LEGITIMISING ABSENTEEISM) between Mr. Suresh Lulla and Dr. Vijay Agarwal

WATCH QUALITY FABLES CHAT - 1

Register for the next Quality Fables Chats

Features and Failures - A Bank Fable
Date - 8th December, 2020
Time - 4 to 5pm

REGISTER FOR QUALITY CHAT - 2

LEARN @CAHO



Certification for Problem-Solving

Date: 26th November 2020

Healthcare Quality Improvement is about solving chronic problems in organizations which are embedded in managerial processes and do not come with alarms. Therefore, tragically, they hatch chronic waste referred to as Cost Of Poor Quality (COPQ).

CAHO - QIMPRO presents Certification for Problem Solving commencing from 26th November. The program has been designed to build an army of healthcare professionals who are adept at recognizing and solving chronic problems in cross-functional managerial processes and help to significantly reduce the COPQ in the hospital.

The program comprises of:

- Live weekly lectures (8 Talks) on each Quality Tool by Mr. Suresh Lulla with a practical application of the tool by a healthcare specialist.
- A self-paced online module on problem-solving: Problem Solving Pro

FIND OUT MORE



Fire Safety and Emergency Preparedness Training Program

Workshop Date: 24th November

A one-day online program is being conducted in association with Chola MS Risk Services to address critical gaps in knowledge and fire protection systems that hospitals face today in the areas of an emergency evacuation, fire prevention and preparedness.

Program Highlights:

- Understanding the principles of fire
- Fire Hazards in a hospital and risk control
- Active and Passive fire protection systems
- Emergency preparedness and response plan
- Mock drill and Table Top Exercises

REGISTER

Basic Certified Professional for Quality Implementation in Hospitals (CPQIH Basic)

Date: 5th & 6th December 2020
Time: 9:00am to 5:00pm

Applications are invited for the first two-days online training program for implementation of NABH Pre-Accreditation Entry Level Certification Standards in Hospitals/ Healthcare Organizations.

Program Highlights:

- Thorough knowledge of Entry-Level Standards
- Implementation with the right intent
- How to close NC's
- How to apply online through HOPE portal
- Preparing SOPs and manuals
- Group Exercises
- Mock audits

REGISTER

LEARN AT YOUR CONVENIENCE

Certificate Course in Healthcare Risk Management (CHRM)

10 self-paced e-modules with exercises, references and CHRM certification after online evaluation by CAHO in association with Asian Society for Quality in Healthcare (ASQua).

Migration from NABH 4th edition to 5th edition

11 self-paced e-modules with exercises and references about the transition to NABH 5th edition followed by online evaluation. It aims at helping healthcare professionals through the stepwise progression to a mature quality system covering the full accreditation process.

RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory

The program consists of 8 self-paced e-modules on RT-PCR application in molecular diagnostics in implementing standardized molecular techniques.

Anytime Enrollment! - Study at your convenience

You should submit e-modules along with assessment within pre-defined completion timeline from the day of login to earn your Certification.

FIND OUT MORE

GAIN MASTERY THROUGH CONTINUOUS LEARNING

In the ongoing Master Class Series, the seventh session on Mock Drills- Table Top Exercises was taken up by Dr. Lallu Joseph, Associate GS & Quality Manager – CMCC Vellore and Secretary General- CAHO. It was well-attended with 400 registrants.

Upcoming Session Schedule:

- 25th November: Clinical Audit – Dr Suneel C Mundkur

Interested participants can register for viewing recordings of MasterClass Series-1.

Announcing MasterClass Series 2!

CAHO introduces Masterclass Series – 2 commencing from December on NABH 5th edition Requirements- Focus on Departments.

13 LIVE SESSIONS

- Radiology Department
- Laboratories & Blood Bank
- Emergency Department
- Human Resources Management
- Doctors
- Critical Care
- Nurses
- Medication Management
- Infection Control Professionals
- Quality and Patient Safety
- Top Management
- Facility Management
- Medical Records/ Information Management

One session every week on Wednesdays (6-7pm) followed by Q & A, discussions and certification post completion of series.

FIND OUT MORE / REGISTER NOW

Basic Certified Professional for Hospital Infection Control (CPHIC-Basic)

- Developing the HIC team and manual
- Disinfection and sterilization
- Biomedical waste management and licencing
- Infection control surveillance
- Standard precautions
- Managing support services including housekeeping, kitchen, laundry, pest-control & mortuary
- Occupational health staff training

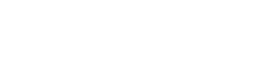
Basic Nursing Communication Workshop

- Bedside Communication
- Challenging Scenarios
- Learning from other industries
- Barrier in Communication
- Professional Nursing Etiquettes
- Innovation Facilitating Communication
- Listening & Empathy
- Scripted & Standardized Communication

Certificate Course on Laboratory Quality Management System & Internal Auditor (ISO: 15189 -2012)

- Implementation of the Laboratory Management System
- Requirements of International Standards ISO 15189:2012
- NABL specific criteria
- NABL documentation

PRE-REGISTER



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